From: Martin J. Stadler, B.Sc.Eng.

To: Microsoft ATR

Date: 12/12/01 6:26pm

Subject: Anti-trust settlements

--- N.B. My personal views are not necessarily shared by my employer-----

Dear sir(s),

It is no surprise that a change of administration in the USA has resulted in a change of official attitude towards the multitude of serious criminal offenses committed by Microsoft.

It should NOT be neglected, however, that the Microsoft monopoly and the consequent LACK of product quality costs the United States and other western economies hundreds of billions of dollars every year, in lost productivity, computer down-time and loss of valuable data due to abysmal operating system security.

Personal injuries from sheer frustration are incalculable, and the fear of yet another "Microsoft Experience" can be paralyzing.

The pace innovation within the computer industry is over-shadowed by chaos, and contrary to Bill Gates' ranting(s), monopoly has not brought order.

The time has come for governments to treat computer operating systems as an essential public utility and to regulate them accordingly.

Respectfully Martin J. Stadler, B.Sc.Eng. (TE), EIT.

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